

Lessons from the Dark Side

Erin Blankenship



The View from the Dean's Office

Lessons from
the Dark Side

Erin
Blankenship

- Student success professionals
- Faculty across the academic units
- Other deanlets
- **STUDENTS!**

What I Learned About Communicating with Students

Lessons from
the Dark Side

Erin
Blankenship

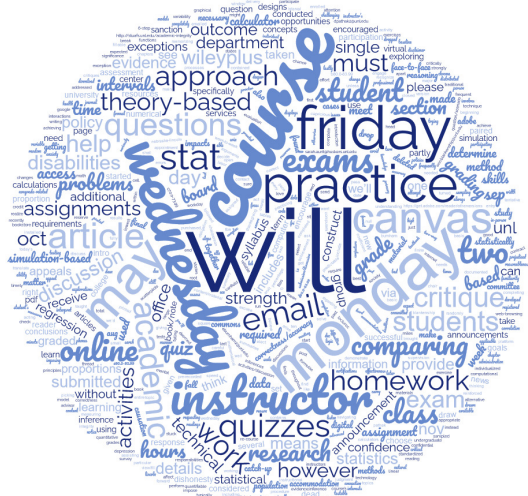
- Importance of inclusiveness and equity: students have diverse needs and responsibilities
- Everyone has a different path to their degree
- First impressions matter!



Syllabus Word Cloud-circa 2018

Lessons from
the Dark Side

Erin
Blankenship



What I Learned about Being a Student

Lessons from
the Dark Side

Erin
Blankenship

- It's scary!
- It's overwhelming!
- There are not enough hours to give 100% effort to everything



@weratedogs

Communication = Grace + Assume Good Intent

Lessons from
the Dark Side

Erin
Blankenship



Thank You!